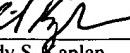




CERTIFICATE OF MAILING	
I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 31, 2008.	
Signed:	
Cindy S. Kaplan	

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 10/840,126 Confirmation No.: 7255
Applicant : Robert Olsen et al.
Filed : May 5, 2004
TC/A.U. : 2616
Examiner : Wutchung Chu

Docket No. : CISCP856
Customer No. : 26541
Title : HIERARCHICAL QoS BEHAVIORAL MODEL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT B

Sir:

In response to the Office Action of April 1, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.